

St. Ives

Business Improvement District

AGM 17th June 2026

INCIDENT REPORTING



136

Total Processed

0

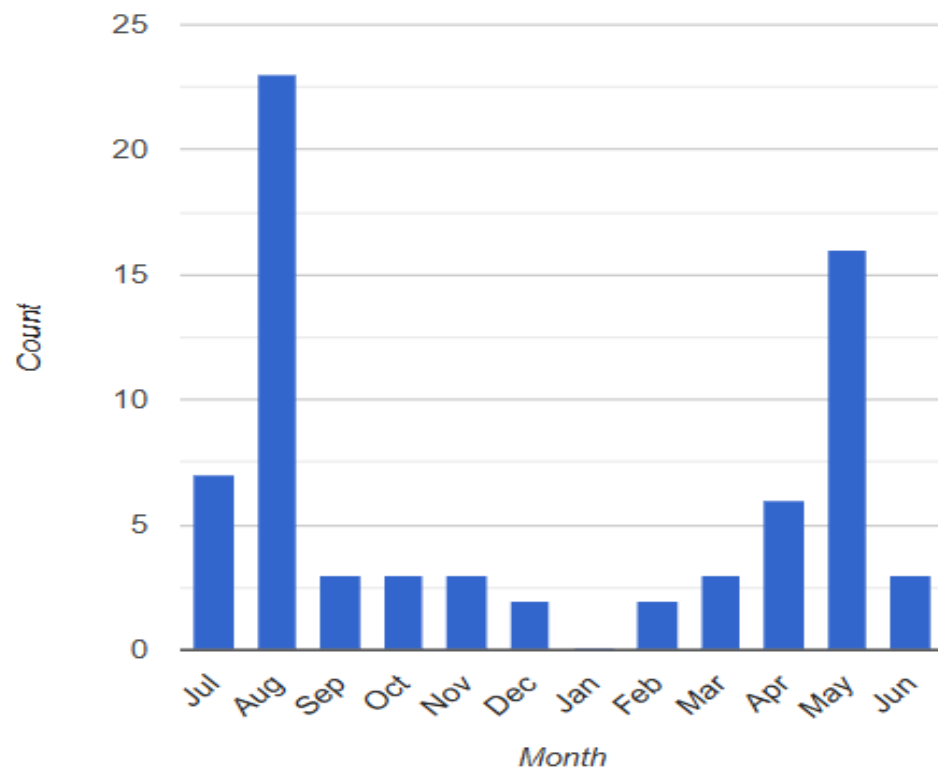
Total Unprocessed

7

Total Draft

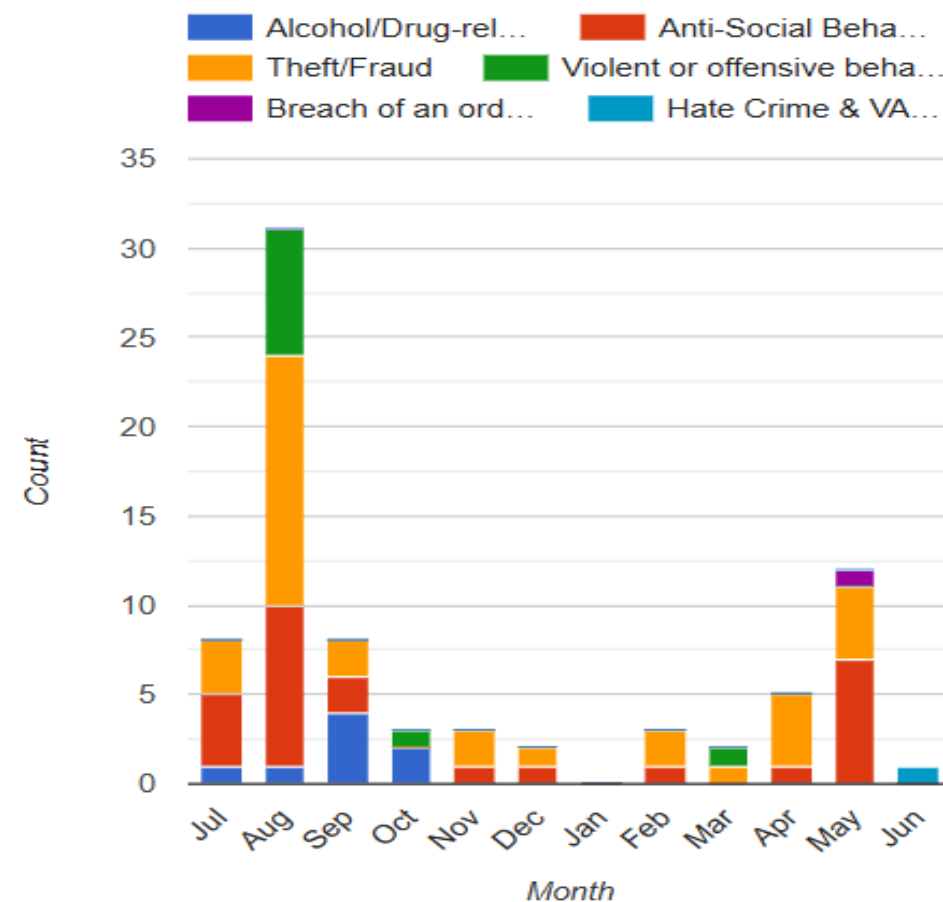
REPORT SUBMISSIONS (12 MONTHS TO DATE)

Counts include unprocessed and anonymised reports



INCIDENTS BY OFFENCE CATEGORY (12 MONTHS TO DATE)

Counts include anonymised reports



MEMBERSHIP & ENGAGEMENT



159

Current Members

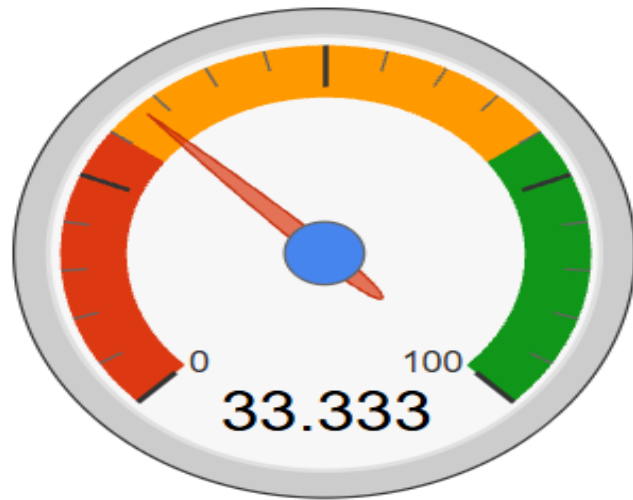
78

Inactive Members

186

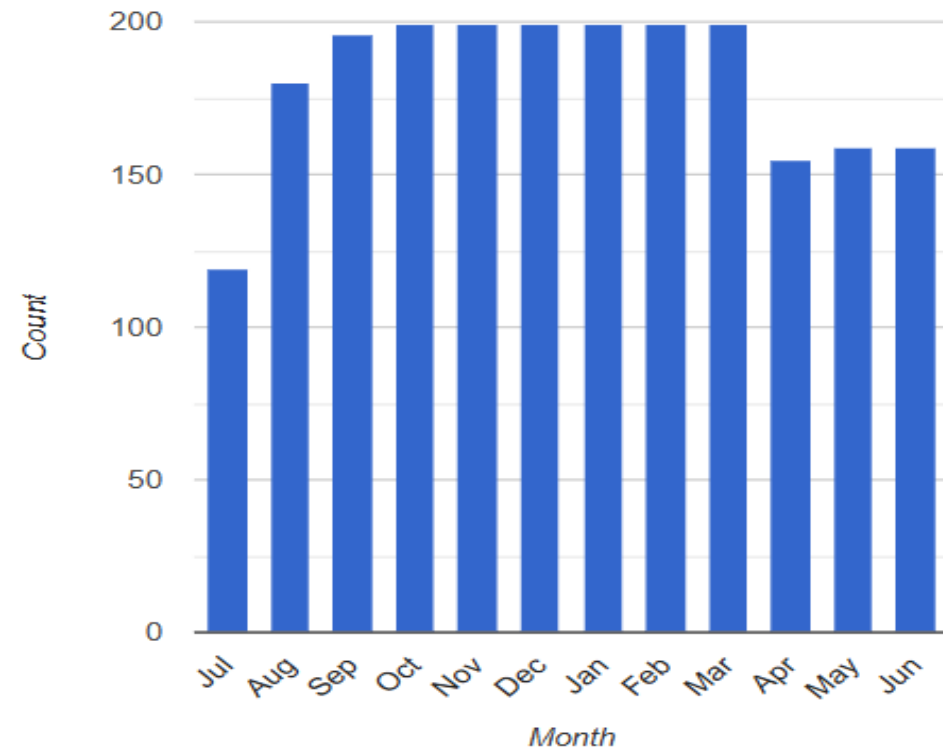
Logins (last 30 days)

ENGAGEMENT (LAST 30 DAYS) / %*



* Percentage of total Members who have logged-in at least once within the last 30 days.

NUMBER OF MEMBERS







Next Up (Live): Leading Change in Everyday Work – 9:30 AM to 10:30 AM [SIGN UP](#)



Categories

←

- 
Compliance
- 
Exhibitions
- 
Management Essentials
- 
Leadership

→

Recommendations

			XERO ACTUAL FIGURES	ESTIMATED COSTS TO COME	ESTIMATED FINAL TOTAL	OVER/ UNDER
BID 1 Project	BID 1 Project - Town Appearance and Promotion	12 months				
Town Appearance and Promotion	Planting and Landscapes, Promotion Greener St Ives	£ 10,160		10,160.00	10,160.00	0.00
	Winter Lights Project (Xmas Lights & Winter Lights)	£ 24,000		24,000.00	24,000.00	0.00
	Summer Street Dressing - Decals , bunting, Infrastructure upgrades	£ 8,000		8,000.00	8,000.00	0.00
	Signage - Cleaning & Maintenance	£ 360		360.00	360.00	0.00
	VISIT St Ives	£ 2,750		2,750.00	2,750.00	0.00
	Destination Marketing	£ 4,000	42.36	3,957.64	4,000.00	0.00
	New Project Support Green & Beach clean	£ 250		250.00	250.00	0.00
BID 2 Project	BID 2 Project - Marketing, Events and Town Projects					
Marketing, Events and Town Projects	Design Retainer - incl. domain running costs & maint. (Meor Website)	£ 4,100	330.00	3,770.00	4,100.00	0.00
	Social Media Support	£ 6,000	448.00	5,552.00	6,000.00	0.00
	New Years Eve	£ 25,500		25,500.00	25,500.00	0.00
	St Ives in December	£ 500		500.00	500.00	0.00
	Food Festival	£ 3,500		3,500.00	3,500.00	0.00
	September Festival	£ 1,000		1,000.00	1,000.00	0.00
	Longboard Competition	£ 750		750.00	750.00	0.00
	Gold Card	£ 1,000		1,000.00	1,000.00	0.00
	Training - online platform	£ 5,250		5,250.00	5,250.00	0.00
	Cruise ships / International Travel Agent support	£ 1,000		1,000.00	1,000.00	0.00
	Maritime Festival	£ 1,600	12.49	1,587.51	1,600.00	0.00

			XERO ACTUAL FIGURES	ESTIMATED COSTS TO COME	ESTIMATED FINAL TOTAL	OVER/ UNDER
BID 3 Project	BID 3 Project - Safer St Ives					
<u>Safer St Ives</u>	DISC App & Link with Police	£ 2,000		2,000.00	2,000.00	0.00
	CCTV Monitoring Hours	£ 2,000		2,000.00	2,000.00	0.00
	Street Marshalls	£ 4,000		4,000.00	4,000.00	0.00
	Delivery Cost - wages					
	£ 8,000					
BID 4 Project	BID 4 Project -Business Support					
<u>Business Support</u>	Business Breakfasts & Mtgs	£ 500		500.00	500.00	0.00
	Business Support Mtgs	£ 500	32.88	467.12	500.00	0.00
	Recruitment events	£ 250		250.00	250.00	0.00
	Overheads					
<u>Overheads</u>	Accountancy	£ 3,500	50.00	3,450.00	3,500.00	0.00
	BID Staff Training, Meetings & Recruitment	£ 3,000		3,000.00	3,000.00	0.00
	Insurance	£ 1,800		1,800.00	1,800.00	0.00
	Office Furniture and equipment	£ 500		500.00	500.00	0.00
	Rent & Telephone & Office	£ 6,000	68.81	5,931.19	6,000.00	0.00
	ICT/IT West	£ 850	445.77	404.23	850.00	0.00
	Membership & Subscriptions	£ 1,300		1,300.00	1,300.00	0.00
	Legal / HR	£ 1,000		1,000.00	1,000.00	0.00
	Bid levy collection fee & cost - variable	£ 2,575	2,499.71	75.29	2,575.00	0.00

Who Does What?

Cornwall Council delivers large statutory services, St Ives Town Council provide local services, and St Ives BID promotes the town both nationally and internationally whilst supporting the business community.

Cornwall Council	St Ives Town Council	St Ives BID
<ul style="list-style-type: none"> • Council tax • Benefits • Bus passes • Highways & transportation • Dog control orders • Planning applications, enforcement & policy • Car parks, permits & pavements • Adult care & children's services • Environmental protection • Fire & rescue • Housing • Licensing & business support • Registration (births, deaths, weddings) • Rubbish, recycling & waste • Schools and education 	<ul style="list-style-type: none"> • Allotments • Weddings & blessings • Town library & visitor information service • The Island community centre • Heritage buildings (Island & St Leonards Chapel, Blockhouse & Huers Hut) • St Ives Guildhall & Concert Hall • Civic events • Sloop car park • Community grants funding • Public & memorial benches • Town CCTV & street marshals • The neighbourhood plan • Market House retail shops and lease of Archive • Play parks (Penbeagle & Richmond Gardens) & Penbeagle skatepark • Memorial & Trewyn gardens and Chy-an-Gweal gardens • Open spaces (Malakoff, the Island & Man's Head) • Footpath cutting & weeding • PSPO licensing • Youth projects 	<ul style="list-style-type: none"> • Destination marketing and management of the town's official website (Visitstives.com) • Town centre marketing & promotion • Digital marketing & social media • Business support including grant writing and multi-agency communication • Year-round events & festivals • Winter and Christmas lighting project • Summer street decoration • Shop local campaigns including Gold Card • Business networking & support meetings • Summer and Winter planting, maintenance and watering • Signage & wayfinding improvements including cleaning • Responding to business support requests • Monthly Newsletter • Co-ordination of cruise ship visitors from Falmouth • Working with international travel agencies and tours to promote and bring visitors to St Ives • Crime reporting app and administration (DISC) – Partnership working with D&C Police and SITC • FREE Training for businesses • Recruitment events • CCTV monitoring hours • Greener St Ives and sustainability projects

St Ives BID (Business Improvement District) is funded by a levy on local businesses and focuses on promoting the town and supporting the business community.

Fifa World Cup 2026 • Fifa World Cup 2026 • Fifa World Cup 2026 • Fifa World Cup 2026

THE WORLD CUP WATCH IT

IN PUBS AND BARS ACROSS ST IVES

The Three Ferrets • The Castle Inn
The Balcony Bar & Kitchen • The Wreck
Hub • Lifeboat Inn • The Union Inn
The Queens • The Golden Lion Pub



Visit **St Ives** **St. Ives**
Tourism Development Board

www.visitstives.com



2026 Cruise Ship Schedule

Date	Vessel	Arrive	Depart	Wharf	Pax	Nationality
APRIL						
1 Apr – Wed	Rotterdam	07:00	19:00	Anchor	2,650	Mixed
12 Apr – Sun	Aidaluna	09:00	17:30	Anchor	2,100	German
18 Apr – Sat	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
29 Apr – Wed	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
MAY						
11 May – Mon	Aidaluna	08:00	18:00	Anchor	2,200	German
12 May – Tue	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
14 May – Thu	Spirit of Adventure	06:00	17:00	County	980	British
18 May – Mon	Aidasol	09:00	17:30	Anchor	2,100	German
23 May – Sat	Viking Saturn	08:50	20:05	County	930	Mixed
23 May – Sat	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
27 May – Wed	Viking Jupiter	06:30	18:00	County	928	Mixed
29 May – Fri	Silver Spirit	08:00	18:00	County	608	Mixed
JUNE						
1 Jun – Mon	Europa 2	08:00	18:00	County	516	German
1 Jun – Mon	Douglas Mawson	13:00	20:00	S. Queens	186	Mixed
5 Jun – Fri	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
8 Jun – Mon	Hamburg	08:00	23:00	County	420	German
15 Jun – Mon	Vista	07:30	16:00	County	1,250	Mixed
27 Jun – Sat	Spirit of Discovery	TBC	TBC	County	999	British
29 Jun – Mon	Seven Seas Grandeur	08:00	18:00	County	754	Mixed
29 Jun – Mon	Santa Maria Manuela	08:00	17:00	Anchor	44	—
JULY						
11 Jul – Sat	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
13 Jul – Mon	Hamburg	08:00	19:00	County	420	German
15 Jul – Wed	Spirit of Discovery	08:00	17:00	County	999	British
20 Jul – Mon	Europa	07:50	19:15	County	408	Mixed
20 Jul – Mon	Aidasol	09:00	17:30	Anchor	2,100	German
22 Jul – Wed	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
23 Jul – Thu	Hamburg	08:00	23:00	County	420	German
29 Jul – Wed	Aidasol	09:00	18:00	Anchor	2,200	German

AUGUST						
4 Aug – Tue	Vista	07:00	16:00	County	1,250	Mixed
10 Aug – Mon	Aidasol	09:00	18:00	Anchor	2,200	German
16 Aug – Sun	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
19 Aug – Wed	Silver Spirit	08:00	19:30	County	608	USA / Mixed
27 Aug – Thu	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
30 Aug – Sun	Vista	07:00	17:15	County	1,250	USA / Mixed
31 Aug – Mon	Aidasol	09:00	17:30	Anchor	2,200	German
SEPTEMBER						
3 Sep – Thu	Marina	07:00	16:00	County	1,250	Mixed
5–6 Sep Sat/Sun	MV Nordsjemen	TBC	TBC	County	TBC	TBC
8 Sep – Tue	Majestic Princess	07:00	18:00	Anchor	3,560	USA / Mixed
9 Sep – Wed	Aidasol	09:00	18:00	Anchor	2,200	German
16 Sep – Wed	Viking Sky	08:00	18:00	County	930	Mixed
17 Sep – Thu	Silver Dawn	08:30	18:15	County	596	Mixed

Date	Vessel	Arrive	Depart	Wharf	Pax	Nationality
19 Sep – Sat	Viking Neptune	08:00	18:00	Anchor	930	Mixed
30 Sep – Wed	Viking Jupiter	08:00	18:00	County	930	Mixed
OCTOBER						
2 Oct – Fri	NG Endurance	08:00	20:00	County	148	Mixed
5 Oct – Mon	Viking Vela	08:00	18:00	Anchor	998	Mixed
16 Oct – Fri	Amadea	07:15	18:30	County	624	German
21 Oct – Wed	Rotterdam	08:00	17:00	Anchor	2,650	Mixed

Property to let in St. Ives? [Join](#)

Visit
St Ives

Accommodation Search

