

St Ives Town Council

Statement of service baseline as of 30 January 2019

(Updated to include budgetary changes and changes in service provision over recent months)

Prepared by Louise Dowe, Town Clerk

Town Council run properties:

St Ives Guildhall – the town council runs the Guildhall as offices (including the town council offices) and the town's concert hall / market hall. The Guildhall is a registered venue for weddings and civil ceremonies.

The Island Centre is a community facility, available to hire for a range of uses, including markets, classes and clubs.

Public conveniences run by the town council are leased from Cornwall Council. Two have been sub-let: at Trenwith and at Porthmeor carpark, providing opportunities for a local business and a community organisation.

Fishermen's Lodges – heritage buildings, still used by the local community.

Huers Hut – heritage building, also known as the Baulking House

Market House – shop units and St Ives Constitutional Club.

St Leonards Chapel – heritage building on Smeaton's Pier, opened to the public during the summer.

St Nicholas Chapel – Heritage building on the Island. Volunteers open the chapel to visitors throughout the year and the donations received are donated to good causes chosen by the volunteers

Public library and information service

The town council runs the library and information service on behalf of Cornwall Council and from the library building will also provide an extended information service for local residents and for visitors to the St Ives area, to be in place from late March 2019. This service area oversees the partnership arrangement with BID and St Ives Tourism Association for the provision of a destination website for St Ives. The town council element of the information service includes production of a town guide, accommodation bookings, advertising local businesses, tourist information, ticket sales and left luggage.

Opening times: 9:30 – 17:00 Monday – Saturday (Summer – Sundays 10:00 – 15:00)

Allotments

The town council has provided an allotment site at Trowan and shares its management with the Allotments Association.

Amenities and Street Weeding

The town council employs an Amenities Officer to carry out duties including maintenance of footpaths, open spaces (including the Malakoff), pressure washing, weeding, checking on the council's amenities, installing and maintaining signs. The town council has also taken on the street weeding of specified areas across the parish, complimenting the town centre street weeding overseen by Cornwall Council.

CCTV

The town council worked with the Police and BID to fund the installation of a public realm CCTV system for the town, networked to the monitor and control centre. The town council has responsibility for annual repair and maintenance of the system and for the monitoring contract.

Community and Civic Events

The town council hosts and supports a range of community and civic events throughout the year, including:

- Organises the St Ives Feast Service and Parade
- Lelant Feast
- Mayors Civic Sunday
- Mayor Choosing Ceremony, Parade and Dinner
- Garden Competition
- Citizen of the Year Awards.
- Jointly co-ordinates the Remembrance Day Parade and commemorations with the Royal British Legion
- Provision of 4 community Christmas Trees (St Ives, Lelant, Carbis Bay and Halsetown)

Community Grants

The town council encourages community groups and charities to apply for grant funding from the annual grants budget.

Decorative Lights

The town council led on the installation of the white string lights throughout the town centre and is responsible for their ongoing maintenance.

Dog Control Order Enforcement

Town Council employees are trained and authorised to carry out enforcement of the legal restrictions of dogs on beaches.

Footpaths

The town council is in a local maintenance partnership with Cornwall Council and so carries out the maintenance on footpaths and the South West Coast Path, within the St Ives parish.

Neighbourhood Planning

The town council has written and adopted a Neighbourhood Plan for the parish of St Ives.

Palemon Best Recreation Ground

The town council manages and maintains Palemon Best Recreation Ground.

Public Conveniences

In June 2013, in response to Cornwall Council's budget cuts and threatened loss of facilities, the town council took on public conveniences in St Ives. Town Council staff oversee the service, cleaning is contracted out and the maintenance is carried out partly by town council staff and partly by contractors, depending on the nature of the works needed.

Public conveniences operated are:

- West Pier
- Dove Street
- Smeatons Pier
- Sloop car park

- Porthminster Beach
- Porthgwidden Beach

St Ives and Area in Bloom

The town council has an annual budget to put towards planting schemes in the area.

Traffic Management

The town council employs a part-time Traffic Control Officer to direct traffic in the town with the aim of achieving a free flow of traffic in the town during the summer months.

Town Council Reception

The town council office is open from 9:00 – 17:00, Monday to Friday.

Websites

The town council has a website (www.stivestowncouncil-cornwall.gov.uk), regularly updated, giving information on news and events, minutes, council publications, policies, finance, history and community links. The website includes links to the town councils work in providing the tourist information service for St Ives and the surrounding area, and its Neighbourhood Plan.

Custodian of art and sculptures

The town council is responsible for a number of artworks and sculptures, the majority of which are on public display, or easily accessible for the public to view upon request.