

St Ives Business Improvement District

Policing of St Ives Town Centre and the St Ives area – Service Baseline

Responsible Authority: **Devon and Cornwall Police**

Responsible Officer: **Inspector Jean Phillips**

Service Provided	Policing of St Ives town centre.
Number of Staff & Equipment	<p>Local Policing and Partnership Officers</p> <p>July 2013. There is currently one neighbourhood beat manager (NBM) who is responsible for St Ives Town Centre and the immediate residential areas. This officer also covers the rural areas out to Zennor and Halsetown. He is supported by one Police Community Support Officer. (PCSO) There is one neighbourhood beat manager who is responsible for the area of Carbis bay and Lelant. He also covers the rural areas adjacent to the Coach Road (Lelant Downs and beyond). He is supported by one Police Community Support Officer.</p> <p>There is one sergeant who oversees this team but who is also responsible for a similar team in Hayle</p> <p>In reality the two NBMs and PCSOS work as one team depending on demand in order to problem solve the issues that arise.</p> <p>Response Function</p> <p>St Ives does not have a 24 hour response function based within the town. This function is carried out from either Camborne or Penzance. Penzance is responsible for providing a resource to attend St Ives to patrol and respond and is supported by Camborne at times of high demand across West Cornwall.</p> <p>Local Investigation Function</p> <p>St Ives does not have any local investigation officers based at the Station. This is carried out by local investigation staff based at Penzance Station and who work 24 hours a day. The neighbourhood team do in fact investigate a high % of the crimes reported especially those with an element that may need a longer term resolution.</p> <p>Supplementary Resources</p> <p>St Ives has a small but active Special Constabulary who assist mainly</p> <p>At the weekends. If additional resources are required for specific events then these can be requested through a tasking process. An example of this would be New years Eve which is a significant event for Cornwall and for which support comes from other stations and functions.</p> <p>Point of note</p> <p>The removal of the response and local investigation functions from St Ives was as a direct result of the Comprehensive Spending Review. Our model of policing continues to evolve and at the time of writing it is being considered as to whether a small number of additional resources should be returned to St Ives in order to deal with its demand.</p>
Specification	Personnel and Functions as described above

Performance Measure	<ul style="list-style-type: none">• Achieve a 38% positive outcome rate for crimes• Reduce overall crime by 2%• Achieve an 88% public satisfaction target• Reduce violence against the person (excluding domestic abuse) by 2 %
Boundary Area	St Ives BID Area